

The Backbone of Albania

Albanian Telecommunications Union (ATU)

Executive Summary

Albanian Telecommunications Union (ATU) is an innovative provider of broadband network services in Albania. Established in 2010, it is emerging as a major wholesale capacity provider in the country. ATU is the owner of a fiber optic network, which can be considered the backbone network of Albania. ATU interconnects all the large cities of the country, as well as the borders of all the neighboring countries. ATU provides services to local and international markets while managing the growing volume of telecommunications traffic from and to Albania.

ATU Network

- **Leased lines Point-to-Point**
- **Long term Leased Lines Point-to-Point**
- **Dark Fiber based on IRU agreement**
- **Capacity based on IRU agreement**
- **Internet Access**

Capacities and Technology

- **DWDM and Ethernet**
 - **E1 up to STM-16c on SDH**
 - **10Mbps up to 10Gbps on Ethernet**
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The network has been constructed using the mini-trenching technique which enables an efficient underground laying-off of the fiber cable forming a fully protected circuit.

Services

ATU can provide all the forms of commercial arrangements such as leased lines, indefeasible rights of Use (IRU) etc.

The provided service level will be guaranteed by the SLA (Service Level Agreement) for all of our customers. The operational activity of the fiber optic network will be monitored on a 24/7 basis by our network operation center (NOC) to ensure the immediate response regarding troubleshooting.

In order to offer to our customers the most efficient services we have established strong collaboration agreements. Collocation services and LLU services will be provided in cooperation with our partners and associates.

Our customers can enjoy certain privileges such as one-stop-shop and single bill services.

ATU will undertake customers that require combined services for their business and satisfy all the customer's needs in the most efficient way. ATU has a Helpdesk to ensure the smooth operation of the services, which operates on 24/7 basis, 365 days a year, in order to respond to all of your queries or to place your ticket for troubleshooting

Contact Details

Interested parties may contact ATU directly at the address listed below.

ATU.

ATU is a registered limited liability company in Albania.

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